
VMware Horizon 8 – Virtual Desktop Troubleshooting

Description

This two-day course builds your skills in resolving common issues that occur in a VMware Horizon® environment. Students will engage in a series of lab exercises to bring existing environment issues to resolution. The exercises mirror real-world troubleshooting use cases. These exercises equip learners with the knowledge and practical skills to manage typical challenges faced by virtual desktop administrators and operators.

Classroom Registration Price (CHF)

2030

Virtual Classroom Registration Price (CHF)

2030

Course Content

Module 1: Course Introduction

- Introductions and course logistics
- Course objectives

Module 2: Overview of Virtualization Desktop Troubleshooting

- Structured approach to troubleshoot configuration and operational problems
- Applying troubleshooting methods
- Documenting the steps to resolving the problem

Module 3: Command-Line Tools and Backup Options

- Command-line tools
- Backing-up and restoring VMware Horizon databases

Module 4: Troubleshooting Horizon Linked Clone Desktops

- Horizon linked clone desktops

Module 5: Troubleshooting Instant Clones

- Troubleshooting instant clones

Module 6: Windows Client

- Windows client

Module 7: Ports and Protocols

- Key ports and protocols
- Optimize Blast
- Black Screen
- Applying GPOs

Lab / Exercises

- Official VMware Labs and exercises

Documentation

- Digital courseware included

Participant profiles

- Experienced system operators, administrators, and integrators responsible for managing and maintaining VMware Horizon solutions

Prerequisites

- Experience with virtualized desktop implementation
- Familiarity with VMware Horizon
- VMware Horizon 8 Skills for Virtual Desktop Management

Objectives

- Implement a structured approach to troubleshooting
- Resolve common issues that occur in a Horizon environment
- Troubleshooting issues with linked and instant clones
- Optimize protocols for best end-user experience

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Duration (in Days)

2

Reference

VMW-HVDT